

NEW FAREBOXES ARE COMING SOON!

FREQUENTLY ASKED QUESTIONS

Can I use cash to pay my Xpress fare with the new farebox?

The new Farebox will accept coins and bills to pay One-Way (Single Trip) Xpress fare currently loaded (i.e., \$3 for green zone & \$4 for blue zone)

- Insert bills one at a time. Bills may be inserted in any direction – either end first and face up or face down.
- \$1, \$5, \$10 and \$20 bills are accepted – no change is given.
- 1¢, 5¢, 10¢, 25¢ and 1-dollar coins are accepted with exception of a half dollar coin – no change is given.
- The screen will display the cash being loaded and will confirm that your fare has been paid.
- For best results, use newer, crisper bills – older, torn, wet and frayed bills may be rejected.

How do I load cash on my Breeze Card?

You may only load stored cash value onto a Breeze Card IF your card doesn't have Xpress fare and has less cash value than the cost of the fare currently loaded (i.e., less than \$3 for green zone & \$4 for blue zone). The new farebox doesn't act as Breeze Vending Machines (BVMs) where you can add cash to the Breeze Card as Stored Value. No Xpress Passes or Trips can be loaded on the Breeze Card at the farebox.

- Tap your Breeze Card on the farebox tapping red "target" area. If you don't have any Xpress pass or insufficient cash value, the screen will display "Insufficient Value."
- Insert bills or coins one at a time. Bills may be inserted in any direction - either end first and face up or face down. \$1, \$5, \$10 and \$20 bills are accepted — no change is given. 1¢, 5¢, 10¢, 25¢ and 1-dollar coins are accepted with exception of a half dollar coin – no change is given.
- Once the value of your fare is hit (\$3 for Green Zone and \$4 for Blue Zone), you cannot add additional cash.
- Tap to load the cash value onto your card and tap again to pay your fare & load transfer.
- The screen will display a green check mark to show that cash is being loaded and the fare is paid.



How will Breeze Cards work?

- You will tap your Breeze Card onto red "target" area on the farebox as you board in the morning and as you leave in the afternoon.
- The farebox screen will display a green check mark along with the fare type or cash value remaining on the Breeze Card. The farebox will display a red cross along with "Insufficient Value" if you don't have any Xpress fare or insufficient cash value on your Breeze Card. In that case, you can pay the current fare by using cash or loading cash value on your Breeze Card.
- You may need to tap the card more slowly or hold it on the red "target" area a little longer than you did with the old reader.
- Your Breeze Card is reloadable. Do not throw it away – a new Breeze Card costs \$2. Be sure to register your Breeze Card and keep track of your balance at breezecard.com.



How will roundtrip passes work?

- Xpress Passes cannot be added to your Breeze Card at the farebox. Money added here is stored as cash value (or stored value) on your card and can be used to pay a full fare each time you ride.
- To take advantage of the roundtrip discount, purchase your roundtrip passes at www.breezecard.com, at Xpress Retail Center or at Breeze Vending Machines in all MARTA stations.

What is Stored Value?

- The Breeze Card functions like a debit card. Applicable fares or fees are deducted each time you tap the card at a farebox.
- The maximum cash balance that can be stored on a Breeze Card is \$100; the minimum amount that can be loaded at one time is the current fare (\$3 for green zone & \$4 for Blue Zone).
- Value placed on a Breeze Card is not redeemable for cash.



- **Less worry:** When you register your Breeze Card, your balance is protected if it is lost or stolen.* Customers who participate in employer programs (SECAP and TMA) will be automatically registered – no action is required by you.
- **Less hassle:**
 - Cash customers can load up their card with cash value and pay as they go – and never worry about having exact change again!
 - All customers will benefit from easier boardings.
- **More control:**
 - You can manage your card online through Breezecard.com.
 - You can get a card, register it, add a pass or cash value and check your transaction history from wherever you are.
- **Better service:** Breeze will help Xpress tailor routes and schedules to meet your needs.
- **Easier Regional Travel:** Customers can travel on MARTA, Xpress, CobbLinc and Gwinnett County Transit using one Breeze Card.
- **Savings:** Customers who use the Breeze Card can transfer from Xpress to MARTA for free (up to four transfers in three hours) – and from MARTA to Xpress for free!

*Cards must be registered.

What kind of Xpress Fares are available?

Xpress routes have a fare classification as either Green Zone or Blue Zone, depending on the Park-and-Ride location the route serves. Primarily, routes serving Park-and-Ride locations further away from Atlanta are in the Blue Zone, while those routes serving locations closer to Atlanta are in the Green Zone.

A summary of the Xpress fares is given below, and more information may be found at:

<https://www.xpressga.com/passes/>

Fare Products	Xpress Green Zone	Xpress Blue Zone
One-Way (Single Trip)	\$3	\$4
Round-Trip	\$5	\$7
10-Trip*	\$25	\$35
31-Day	\$100	\$125
Monthly Pass	\$90	\$125

How does Breeze benefit customers?

- **More convenience:**
 - Employer program customers – including SECAP and TMAs have their passes automatically downloaded to their Breeze Cards each month.
 - “General” customers can buy their passes or add cash value to their Breeze Card online at Breezecard.com, at Breeze Vending Machines located in all of MARTA’s 38 rail stations, and the Xpress Retail Center.
 - All customers will be able to check the balance on their Breeze Card at any Breeze Vending Machine and online at Breezecard.com.



For additional information:

- Call: 844-XPRSSGA (977-7742)
- TTY/TDD and other Assistive Communications Service, Call: 711 or 1-800-255-0056
- En Español: 1-888-202-3972